



Governor's Public Budget Hearing

November 23, 2015



Vision

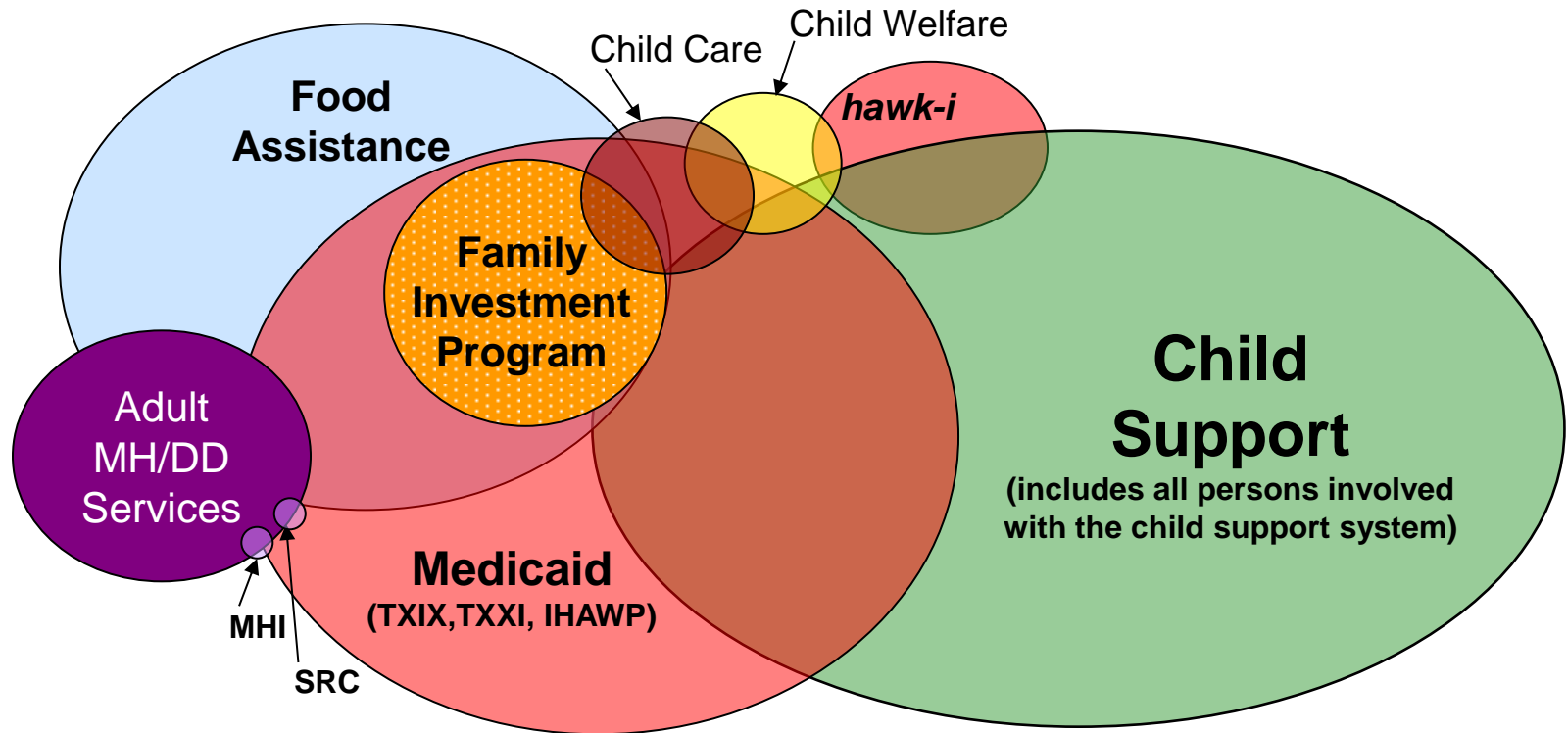
The Iowa Department of Human Services makes a positive difference in the lives of Iowans we serve.

Mission

The Iowa Department of Human Services helps Iowans achieve healthy, safe, stable and self-sufficient lives through the programs and services we provide.

Total DHS Clients Served

(982,546 unduplicated)



Data as of June 2015: This report shows Iowans served by DHS in a single month. Some individuals may be included in more than one program.

Report Generated – August 20, 2015

Iowa Population in 2010 Census
3,046,355
% of Population Served
32%

Where Does the Money Go?

Manage Resources & Service Delivery \$0.03

Employment & Economic Security \$0.05

Safety, Well-Being, & Permanency for Children \$0.04

Behavioral & Disabilities Health Programs \$0.02

Health Programs \$0.86



Strategic Goals

- 2011 to 2014 goals were centered on supporting one or more of the Governor's goals and initiatives.
- The DHS 2015 to 2017 plan continues to build on these goals



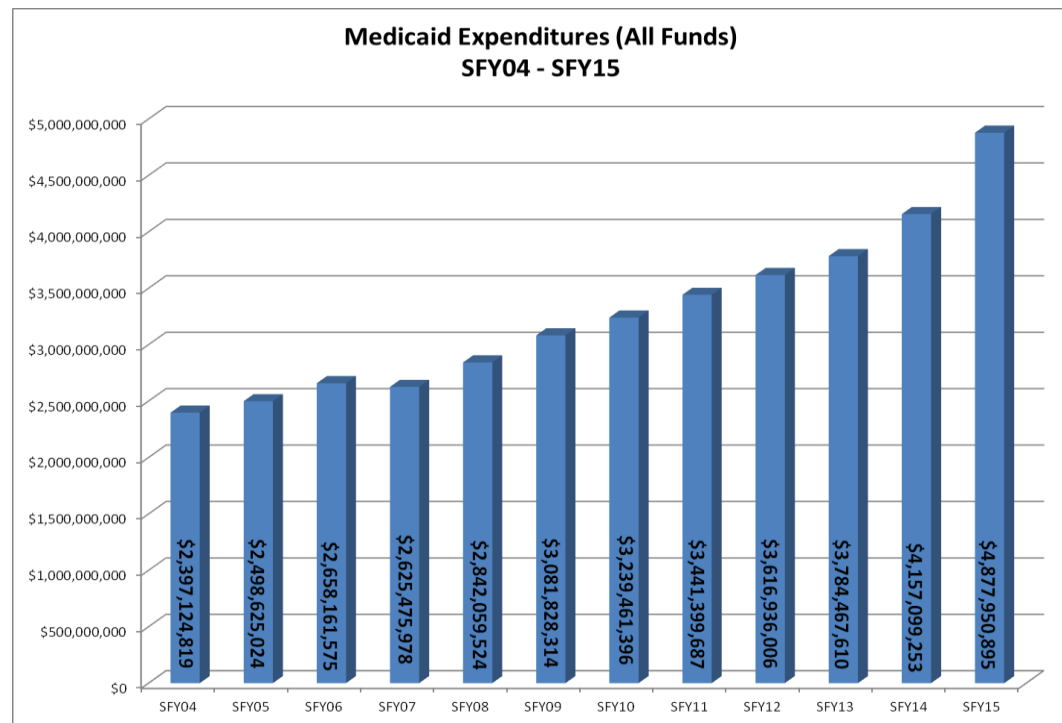
**Healthiest
State**

**Goal 1:
Improve lowans'
Health Status**



Iowa Medicaid Growth

- Currently serves about 575,000 people at a cost of approximately \$4.8 billion (total dollars) in SFY15.
- The cost of delivering this program has doubled since 2003.





Iowa Medicaid Growth

Unsustainable and unpredictable

Not performance based

- Quality
- Improved outcomes

Impedes other priorities

- Consumes available budget



Medicaid Modernization

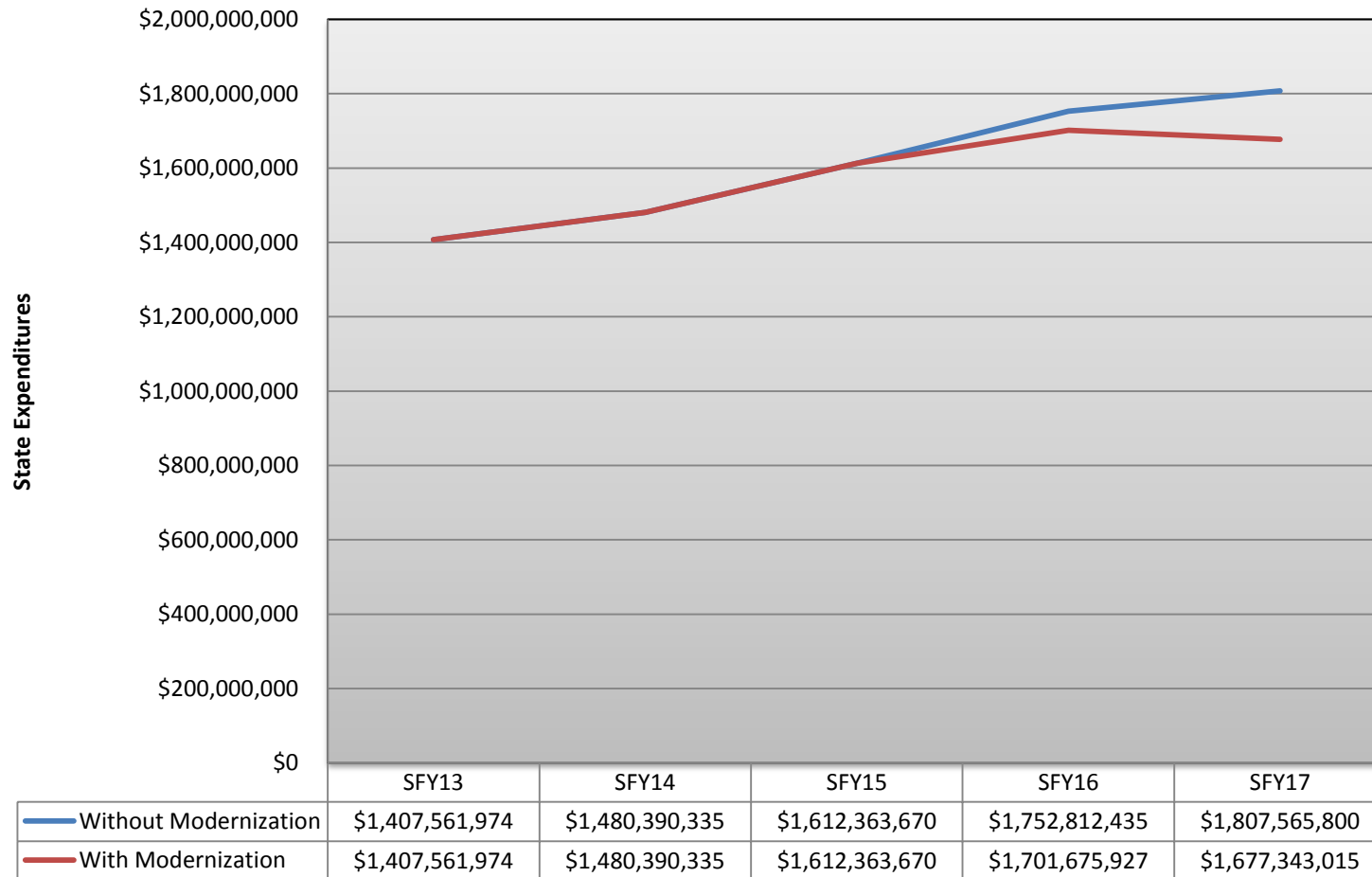
The initiative aims to:

- Improve quality and access
- Promote accountability for outcomes
- Create a more predictable and sustainable Medicaid budget

*To allow the State to continue offering
comprehensive care now and into the future*

Can managed care bend the cost curve?

Iowa Department of Human Services State Medical Assistance Expenditures SFY13 - SFY17





Medicaid Modernization Procurement

Winning bids for the Medicaid Modernization initiative were announced in August 2015

- The following bidders have been selected:
 - Amerigroup Iowa, Inc.
 - AmeriHealth Caritas Iowa, Inc.
 - UnitedHealthcare Plan of the River Valley, Inc.
 - WellCare of Iowa, Inc.



January 1, 2016

Medicaid Modernization Transition

- Challenging, but attainable
- Continuity of care provisions
- Any willing provider provisions
- Reimbursement floor
- Readiness review and CMS gate reviews



Preparing providers and members

- Enrollment broker contract in place
- Provider services in place
- The department has conducted or attended nearly 300 public events, held 22 in-person stakeholder kick-off sessions and offered in-person provider education sessions in 11 communities
- The department has also conducted a series of targeted training meetings with the MCOs



Healthiest State...

Iowa Leads in Preventive Care for Kids

- Iowa is 1 of only 2 states meeting federal standards for low-income children getting free preventive exams and screenings guaranteed by Medicaid

Iowa 1st in Health Care in KIDS COUNT Report

- Iowa ranked 1st in health of children in the annual KIDS COUNT report issued by the Annie E. Casey Foundation

**Healthiest
State**

**Goal 2:
Promote lowans'
Behavioral
Health Status**



Mental Health and Disability Redesign

- 14 MHDS regions administer locally delivered mental health and disability services based on statewide standards
- Ending balances
 - SFY13 aggregate ending balance \$ 62 .0 M
 - SFY14 aggregate ending balance \$104.5 M
 - Regions project SFY15 ending balance of approx. \$126.9 M
 - Regions project SFY16 ending balance of approx. \$ 82 .0 M



MHDS Regions' Progress¹

- All 14 Regions provide required Core Services
 - 10 Regions meet Access Standards for all services
- 13 Regions provide some Core Plus Services
- 7 Regions provide 14 Residential Crisis Facilities with 66 Beds in 13 Counties
 - 3 additional Regions opening 24 more beds in 3 Counties by 12/2015
- 10 Regions provide 33 Justice Involved Services in 32 Counties
 - Same 10 Regions expanding services into 11 more Counties by 1/2016

1. As of 11/10/2015



Integrated Health Homes – Early Results

(3,500 members comparing 6-month period before IHH and after IHH)

- Reduced Mental Health ER visits by 16%
- Reduced Mental Inpatient Admissions by 18%
- Reduced Medical ED visits by 12%
- Reduced Medical Inpatients days by 16%
- Self-reported 7% reduction in SED kids displaying self-harm behaviors over a 3-month period
- Self-reported 13% reduction in Caregivers missing work due to SED



Mental Health Institute Quality & Recognition

- Cherokee Mental Health Institute recognized by The Joint Commission as a “Top Performer on Key Quality Measures”
- Independence Mental Health Institute received “Top Performer” awards in each of the last two years
- Measures are related to processes closely linked to positive patient outcomes



Inpatient Psychiatric Hospital Bed Tracking

- DHS has implemented a voluntary Inpatient Psychiatric Hospital Bed Tracking System
 - Each hospital with an inpatient psychiatric program reports its number of available beds in the tracking system
 - Those seeking inpatient psychiatric hospital services use the system to help locate possible available beds
- All 29 hospitals with inpatient psychiatric programs have been voluntarily reporting since October 9th
- Hospitals have reported on average 63 vacant inpatient psychiatric beds each day since full reporting began

**Healthiest
State**

**Goal 3:
Improve Safety,
Well Being and
Permanency for
Iowa's Children**



Differential Response – SFY15 Results

- About 35% of cases, or 10,119, were assigned to the family assessment pathway
- 4,074 families accepted voluntary services which can reduce the risk of future abuse
- The smaller total number of cases on the child abuse assessment pathway, combined with the fact they are more serious cases, results in a 2 percent higher founded rate
- Overall, fewer names were placed on the central abuse registry



Iowa 4th in Child Well-being

- Iowa ranked 4th in Child Well-being on the annual KIDS COUNT Report released by the Annie E. Casey Foundation
 - Iowa was rated 4th in economic wellbeing of children



Boy's State Training School Accreditation

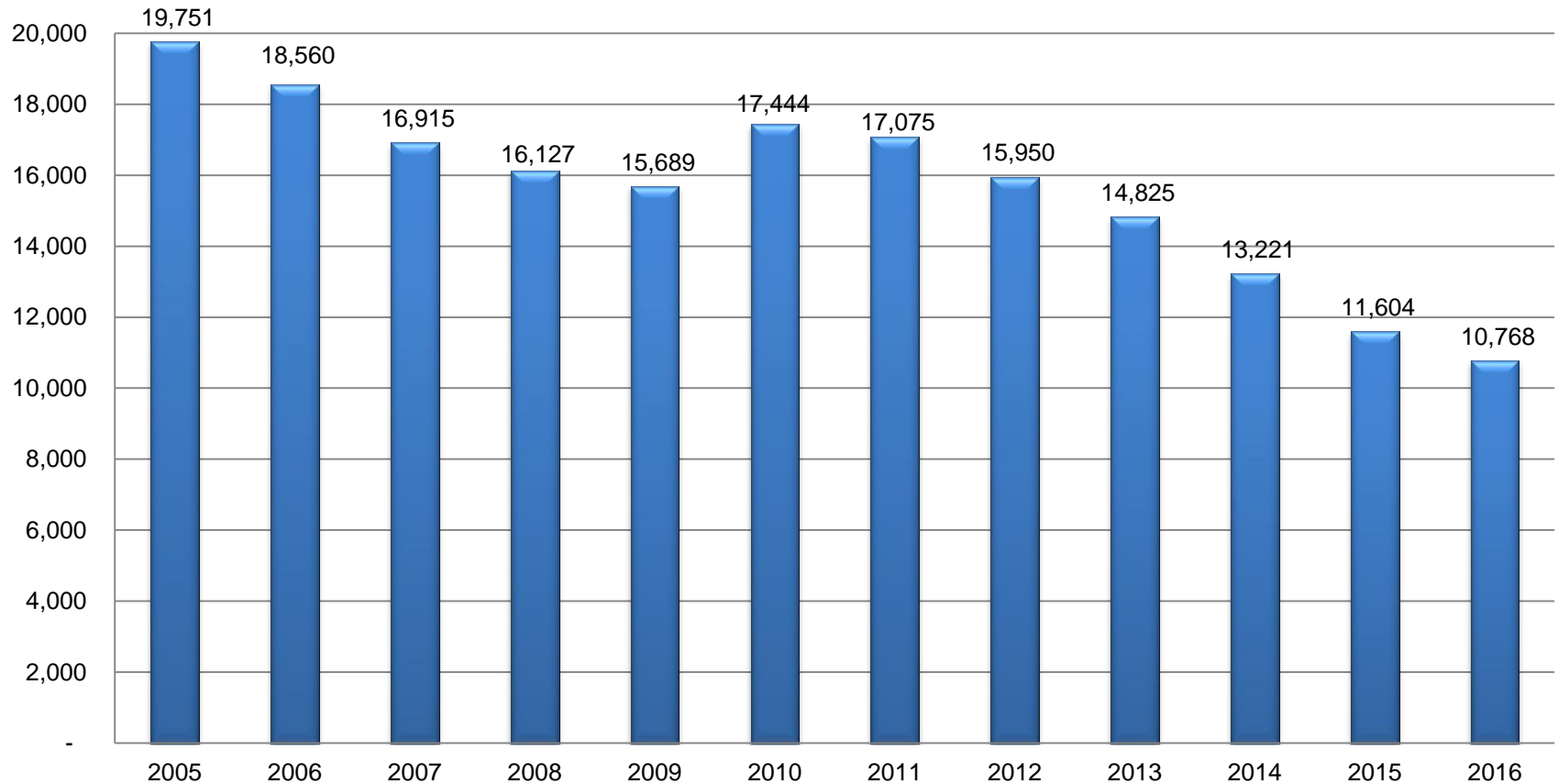
- The Boys' State Training School (STS) at Eldora achieved 100% compliance from the American Correctional Association (ACA)

**New Jobs
Family Incomes**

**Goal 4:
Improve lowans'
Employment and
Economic
Security**

FIP monthly caseload

FIP caseload has decreased dramatically in the past four years.





Child Care Assistance (CCA)

The CCA Program supports low-income families with working parents, parents gaining work skills, or parents going to school.

- The number of children served by CCA in October, 2015 was 21,009
- The percentage of families qualifying for CCA due to employment has increased consistently over the past several years:
 - SFY11: 90% of families received assistance due to work
 - SFY15: 94.7% of families received assistance due to work



Child Support Recovery Unit

- Iowa ranks 4th nationally in child support recovery results
- In SFY15, \$323.6 M was collected for the 172,432 cases served
 - Includes \$8.4M recovered to offset the cost of public assistance (FIP)

**Healthiest
State**

**Goal 5:
Promote choice
for Seniors and
Persons with
Disabilities**



Balancing Incentive Program

- As of September 2015, Iowa spent approximately 52.51% of its Medicaid Long Term Services and Supports (LTSS) funds on Community Services

Quality of Life/Quality of Care

- Iowa ranked in the top quartile in Quality of Life and Quality of Care in Long Term Services and Supports, and 13th overall in the AARP's 2014 Report Card
- Iowa ranked 4th in quality of life and quality of care

**Reduce
Government Costs**

**Goal 6:
Effectively
Manage
Resources**



Efficiently managing delivery of services

- Less than 3 cents of each dollar in the DHS budget is spent on Field Operations
 - Provides protective, case management, eligibility determinations, and key provider support functions
- Less than 1 cent of every dollar in the DHS budget is spent on General Administration
 - Provides foundation & infrastructure for management and efficient delivery of human services programs
- In SFY15, the state cost per full-time CSRU employee was \$25,746
 - Each CSRU FTE recovers an average of \$18,864 in public assistance collections





Achieving greater Agency efficiency and effectiveness

- Leveraging technology
- Data driven management decision making
- Integrated service delivery



***... making a positive difference in
the lives of Iowans***